

Warranty certificate

Dear Customer,

All of our products undergo strict quality checks to ensure that they reach you in perfect condition. In the unlikely event that your device develops a fault, please contact our service department at the address shown on this guarantee card. You can also contact us by telephone using the service number shown. Please note the following terms under which guarantee claims can be made:

1. These guarantee terms apply to consumers only, i.e. natural persons intending to use this product neither for their commercial activities nor for any other self-employed activities. These warranty terms regulate additional warranty services, which the manufacturer mentioned below promises to buyers of its new products in addition to their statutory rights of guarantee. Your statutory guarantee claims are not affected by this guarantee. Our guarantee is free of charge to you.
2. The warranty services cover only defects due to material or manufacturing faults on a product which you have bought from the manufacturer mentioned below and are limited to either the rectification of said defects on the product or the replacement of the product, whichever we prefer.
Please note that our devices are not designed for use in commercial, trade or professional applications. A guarantee contract will not be created if the device has been used by commercial, trade or industrial business or has been exposed to similar stresses during the guarantee period.
3. The following are not covered by our guarantee:
 - Damage to the device caused by a failure to follow the assembly instructions or due to incorrect installation, a failure to follow the operating instructions (for example connecting it to an incorrect mains voltage or current type) or a failure to follow the maintenance and safety instructions or by exposing the device to abnormal environmental conditions or by lack of care and maintenance.
 - Damage to the device caused by abuse or incorrect use (for example overloading the device or the use of unapproved tools or accessories), ingress of foreign bodies into the device (such as sand, stones or dust, transport damage), the use of force or damage caused by external forces (for example by dropping it).
 - Damage to the device or parts of the device caused by normal or natural wear or tear or by normal use of the device.
4. The guarantee is valid for a period of 24 months starting from the purchase date of the device. Guarantee claims should be submitted before the end of the guarantee period within two weeks of the defect being noticed. No guarantee claims will be accepted after the end of the guarantee period. The original guarantee period remains applicable to the device even if repairs are carried out or parts are replaced. In such cases, the work performed or parts fitted will not result in an extension of the guarantee period, and no new guarantee will become active for the work performed or parts fitted. This also applies if an on-site service is used.
5. To make a claim under the guarantee, please register the defective device at: www.Einhell-Service.com. Please keep your bill of purchase or other proof of purchase for the new device. Devices that are returned without proof of purchase or without a rating plate shall not be covered by the guarantee, because appropriate identification will not be possible. If the defect is covered by our guarantee, then the item in question will either be repaired immediately and returned to you or we will send you a new replacement.

Of course, we are also happy offer a chargeable repair service for any defects which are not covered by the scope of this guarantee or for units which are no longer covered. To take advantage of this service, please send the device to our service address.

Also refer to the restrictions of this warranty concerning wear parts, consumables and missing parts as set out in the service information in these operating instructions.